



## SYMPOSIUM

**Monday, Nov. 4th, 2019, 11:30 AM - 7:00 PM**

**Mandalay Bay Hotel, Las Vegas, NV**

### Event Agenda

11:00 am	<b>Check-in and Registration Opens</b>
11:30 am - 12:30 pm	<b>Networking Lunch</b>
12:30 pm - 12:45 pm	<b>Opening Remarks</b>
12:45 pm - 1:20 pm	<b>Advancing Our Insights into the Collision Repair Marketplace</b> <i>Vincent Romans – The Romans Group</i>
1:20 pm - 2:00 pm	<b>Considerations for Success - Inclusive Crash Course Data</b> <i>Susanna Gotsch- CCC Information Services</i>
2:00 pm - 2:30 pm	<b>The Future of Uber, Mobility, and the Automotive Industry</b> <i>Neal Watterson - Uber for Business</i>
2:30 pm – 3:00 pm	<b>Dealer Collision Repairers are on the Rise</b> <i>David Black - Body By Cochran</i> <i>Shawn Griffin - Asbury Automotive Group</i> <i>Gene Kozash- Berkshire Hathaway</i>
3:00 pm – 3:30 pm	<b>Networking Break</b>
3:30 pm - 4:00 pm	<b>Strategies from Successful MSO Leaders</b> <i>Michael Macaluso - Driven Brands</i> <i>Mark Sanders - Caliber Collision</i> <i>Vince Claudio - Gerber Collision and Glass</i> <i>Marty Evans - Certified Collision Group (CCG)</i>
4:00 pm – 4:30 pm	<b>Technology is Redefining the Consumer Experience &amp; Expectations</b> <i>Jason Verlen – CCC Information Services</i>

4:30 pm - 5:15 pm

**The Evolution of the OEM Certification Program**

*Mark Allen - Audi of North America*

*Mike Anderson – Collision Advice*

*Bob McDonald - Summit Consulting International*

5:15 pm – 5:45 pm

**Future Trends in Auto Insurance and Claims Handling**

*Clint Marlow - Allstate*

5:45 pm - 7:00 pm

**Industry Networking Reception**

*\*Last updated 10/30/2019*