



SYMPOSIUM

Monday, Nov. 4th, 2019, 11:30 AM - 7:00 PM

Mandalay Bay Hotel, Las Vegas, NV

Event Agenda

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|---------------------|---|
| 11:30 am - 12:30 pm | Networking Lunch |
| 12:30 pm - 1:05 pm | Opportunities for Growth in Collision Repair Market
<i>Vincent Romans – The Romans Group</i> |
| 1:05 pm - 1:45 pm | Considerations for Success - Inclusive Crash Course Data
<i>Susanna Gotsch- CCC Information Services</i> |
| 1:45 pm - 2:15 pm | The Future of Uber, Mobility, and the Automotive Industry
<i>Neal Watterson - Uber for Business</i> |
| 2:15 pm – 3:00 pm | Dealer Collision Repairers are on the Rise
<i>David Black - Body By Cochran</i>
<i>Shawn Griffin - Asbury Automotive Group</i>
<i>Gene Kozash- Berkshire Hathaway</i>
<i>Craig Stephens - Auto Nation</i> |
| 3:00 pm – 3:30 pm | Networking Break |
| 3:30 pm - 4:00 pm | Strategies from Successful MSO Leaders
<i>Michael Macaluso - Driven Brands</i>
<i>Mark Sanders - Caliber Collision</i>
<i>Vince Claudio - Gerber Collision and Glass</i>
<i>Martin Evans - Certified Collision Group (CCG)</i> |
| 4:00 pm – 4:30 pm | Technology is Redefining the Consumer Experience & Expectations
<i>Jason Verlens – CCC Information Services</i> |

- 4:30 pm - 5:15 pm **The Evolution of the OEM Certification Programs**
Mark Allen - Audi of North America
Mike Anderson – Collision Advice
Bob McDonald - Summit Consulting International
- 5:15 pm – 5:45 pm **The Future of Insurance and Claims Handling**
Clint Marlow - Allstate
- 5:30 pm - 6:30 pm **Industry Networking Reception**

**Last updated 10/15/2019*